



*Dear Valued Guest,
Welcome to Zorbas Beach Village Hotel*

Whether you are travelling for business or pleasure, we know you have a choice and are delighted that you have selected our property for your stay. We are committed to providing you with an enjoyable and memorable vacation.

We aim to please and welcome any feedback you may have regarding your stay. Your honest and constructive comments and experiences are important to us and help us to continuously monitor and improves our services and facilities, so please do not hesitate to fill in a questionnaire which are available in our reception desk.

Our objective is to exceed your accommodation and service expectations. We are here to make your visit pleasurable, so for any issues, questions or concerns please contact one of the staffs so we can resolve things immediately.

Should you require any assistance, have any specific requirements or if there is anything we could do better, do not hesitate to inform us during your stay. You can also call at the Reception Desk at extension 9 from your Room.

During your visit, we invite you to enjoy our Greek Buffet Breakfast. Rich breakfast is served at the swimming pool deck area from 8.30am to 10.30am daily. At the same area, you can enjoy delicious dishes based on Cretan land and cooked in a traditional, home-like way inside the hotel. We source the products (for all dishes of the day) from local producers and from our own organic farm!

Our Pool Bar is available for you to enjoy refreshing cocktails, fine wines, variety of coffees, drinks and snacks. You can also ask at the Reception Desk for the Barbecue and Cretan Dancing Nights.

We are happy to plan and arrange your Excursions to worth visiting places, such as Samaria Gorge, Elafonisi, Balos – Gramvousa and Knossos. The pick-up and drop off service is directly at the reception area.

For Car Rental Services please contact us at the Reception Desk. We recommend 'Time Car' Company (email: timecar@otenet.gr , tel. 0030 28210 32080). They are reliable and offer Discount to our Hotel Guests. Free delivery and pick up service is available at Reception or at Chania Airport.

Should you wish to be more active during your stay: also available Horse Riding, Diving and Snorkeling courses, Mini and Daily Cruises, Safari, Hiking and Caving. Please call to the Reception between 9 am and 12:00 pm.

Extra sheets, blankets, pillows, towels and beach towels are available on request basis. Additional costs may apply.

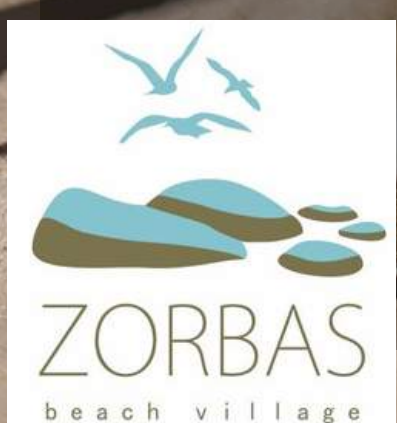
Free Wi-Fi & Free High-Speed Internet Access is available in all hotel areas and in the rooms. Please select the 'Zorbas Hotel' network. You will require a Password available from Reception Desk.

You are welcome to use the computers at the reception area free of charge. You don't need to delete any personal files as this is an automatic procedure after usage. For photocopying, printing and fax services please contact Reception for assistance.

Check out time is at 12.00 noon. We offer late check-out upon request; subject to availability (a surcharge is applicable). After 12.00, you can leave your luggage at the Reception Area free of charge until your departure time. If you would require a late check out, please contact the Reception Desk latest one day prior to your departure.

We recommend Mr. Apostolos (tel. 0030 6944 336 030), our own reliable Taxi Driver. Please contact Reception and we can help to organize your transport needs.

Please read, sign and give it back to our Reception Desk the Swimming Pool Safety & General Regulations. The Hotel accepts no responsibility for non-compliance of the rules.



Items for Laundry (extra cost service) may be bagged and handed to Reception before 11.00am, Monday to Friday. Should you require an iron & ironing board, please contact Reception and we will deliver this to your room for free.

Two free Parking Areas are available in our place. One is located in front of the Reception Area and the other is located just after the second entrance to the hotel.

If a Doctor is required, (or in case of any emergency) kindly contact us at 0030 28210 39011, 0030 697 8187 355 or 0030 694 4336 030.

Should you wish to visit us again in the future, we suggest you visit our official website at www.hotel-zorbas.gr. We offer the guaranteed Lowest Online Prices compared to the other booking websites!

We thank you for choosing Zorbas Beach Village Hotel and look forward to welcoming you on your next visit to Chania.

*Yours Sincerely,
George Lagonikakis
General Manager*

